



## GOVERNMENT GENERAL DEGREE COLLEGE, RANIBANDH

Vill + P.O. : Rautara \*P.S. : Barikul \*Dist. : Bankura \*Pin Code: 722135\* West Bengal\* India

Ph. : +917872790264 e-mail : [govtgencol.ranibandh@gmail.com](mailto:govtgencol.ranibandh@gmail.com) Website : [ranibandhgovtcollege.org](http://ranibandhgovtcollege.org)

### ACTION TAKEN REPORT ON FEEDBACK

YEAR – 2018-19

The institution has created an online feedback portal to receive comments, grievances as well as suggestions from all stakeholders' viz. students, employees, and alumni. The feedbacks received are analyzed and necessary action is taken through proper channel. With regard to feedback on curriculum, academic performance and ambience of the institution following actions have been taken -

1. More attention is to be given on cleanliness of college campus including canteen, class room, college ground etc. and its surroundings.
2. Water filters have been installed to provide safe drinking water to the students.
3. As per the demand of the faculties, the staff room sitting arrangement was redesigned.
4. For better support students' academic needs, we are increasing the number and variety of books in the college library.

  
Co-ordinator, IQAC  
Govt. General Degree College, Ranibandh  
Rautara, Bankura

  
Officer-in-Charge  
G.G.D.C. Ranibandh  
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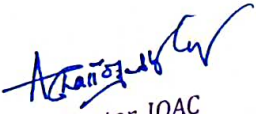
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### ACTION TAKEN REPORT ON FEEDBACK

YEAR – 2019-20

The institution has created an online feedback system to receive comments, grievances as well as suggestions from all stakeholders' viz. students, employees, and alumni. The feedbacks received are analyzed and necessary action is taken through proper channel. With regard to feedback on curriculum, academic performance and ambience of the institution following actions have been taken -

1. Actions taken to clean the college campus and special emphasis has been made to maintain regular cleaning of the washrooms.
2. Inadequacy of classrooms is being managed by dividing the large classrooms.
3. Departmental meetings occur now more in organized manner.
4. New books have been allocated as per syllabus requirement.
5. Students should be advised to spend more library hours for better understanding of the subject.
6. More social outreach programmes are to be conducted through sub committees, NSS and UBA.

  
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### ACTION TAKEN REPORT ON FEEDBACK YEAR – 2020-21

The institution has created an online feedback system to gather input, concerns, and recommendations from various stakeholders, including students, employees, and alumni. The received feedback is carefully examined, and appropriate measures are implemented through the relevant channels. In response to feedback regarding the curriculum, academic performance, and overall atmosphere of the institution, specific actions have been undertaken -

1. During pandemic and lockdown more ICT-oriented and digital learning system is focused. Teachers are requested to take classes possible through online mode according to the time table prepared by the routine committee.
2. Teachers are encouraged to update themselves regularly with respect to digital teaching-learning system.
3. Notifications regarding syllabus reduction, internal and final exams are regularly shared with students.
4. Teachers and students are encouraged to participate in online lectures, webinars etc. to strengthen their academic knowledge and expertise.

  
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### ACTION TAKEN REPORT ON FEEDBACK YEAR – 2021-22

Regarding the online feedback system designed for institutions to collect comments, grievances, and suggestions from various stakeholders such as students, employees, and alumni, appropriate measures are implemented after reviewing the received feedback. Specific actions have been undertaken in response to feedback related to the curriculum, academic performance, and overall atmosphere of the institution.

1. The Officer-in-charge asked all faculties to address the issue of maintaining COVID protocol within the campus after getting the circular of college reopening in the month of November 2021.
2. A specific Covid-committee and cell is formed to monitor safety within the campus as well as identify if any student or teacher is sick and thus take appropriate actions.
3. Teachers are requested to be cautious enough to maintain physical distance among students within the classroom and conduct classes in hybrid or blended mode so that students can join physically as well as online.
4. Faculties of all departments are requested to upload syllabus related study materials in college website so that students can be benefitted.
5. Proposal to initiate more skill-oriented certificate or add-on or value-added courses.

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### ACTION TAKEN REPORT ON FEEDBACK YEAR – 2022-23

After a thorough analysis of the feedback the following steps have been taken –

1. The convener of the college welfare is informed to meet the purchase committee for the maintenance of old water filter.
2. The librarian is requested to convey meetings with the HODs for the requisition of books for students' support.
3. All HODs are requested to complete the total syllabus before the term end examination.
4. In respect of maintaining the cleanliness within the college campus positive steps should be taken like placing separate-coloured dustbins for biodegradable, non-degradable waste materials at relevant places.
5. For security purposes, the college has decided that no student can be allowed into the main college campus without a valid ID card.
6. More books and e-resources for students be provided to the students on behalf of library staff as demanded.
7. The convener of the college welfare is requested to check the quality and price rate of canteen food.
8. As per the demand of students more sports item like Football, Cricket set, and Badminton be purchased for students.
9. Meeting with non-teaching staffs is conducted once a month to follow up with their work progress and student dealing in respect of admission and other official matters.
10. More encouragement for NSS and cultural activities to enhance student mobility.
11. Recently, we have separated Notice Boards for Admission, Examination and Scholarship from General Notice Board.
12. We have put emphasis more on power point presentation in classes of each department.
13. There must be a dedicated section for sharing online resources and soft copies of study materials including e-books in the website so that students can access them anytime.

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